

Government of West Bengal
Finance Department
Audit Branch, Group T
Nabanna, Howrah – 711 102
(E – 285670)

No:120-F(Y)

Dated. 13th January, 2022

Notification

As per existing Pension Rules of the Govt. of West Bengal, the Pensioners and the Family Pensioners of the State Govt. can withdraw pension from their pension accounts maintained with respective banks by cheque or withdrawal slips issued by those banks. Facilities of withdrawal of pension by using ATM/Debit Card or through Net Banking portal of the pension disbursing banks are not allowed.

However, the matter of providing facilities of withdrawal of pensions by using ATM/Debit Card or through Net Banking portal of the pension disbursing banks to the Pensioners and Family Pensioners of the State Government, especially under the prevailing pandemic situation, was under active consideration of the Government.


Now the Governor has been pleased to order that, henceforth Pensioners and Family Pensioners of the State Government, drawing their pensions from the accounts maintained with the banks mentioned in the Annexure 'A' attached herewith, will be able to draw their pensions from the respective pension disbursing banks by using the facilities of ATM/Debit Card or through Net Banking portal of the bank.

Availing the facilities of ATM/Debit Card or Net Banking for withdrawal of pension/family pension, will be at the discretion of the Pensioners/Family Pensioners concerned. Those who want to avail themselves of ATM/Debit Card or Net Banking facilities will have to opt accordingly and have to apply to the concerned banks maintaining their pension accounts and will also have to provide their mobile phone numbers to the banks. Banks will not offer electronic transfer facilities like use of ATM/Debit Card and Net Banking for withdrawal of pension/family pension to the pensioners/family pensioners who fail to provide their mobile phone numbers to the pension disbursing banks.

Governor is further pleased to order that, dispute arising out of un-authorized use of the facilities of ATM/Debit Cards or Net Banking by the pensioners and fixation of liability thereof shall be guided by RBI's Circular issued in this regard from time to time.

Relevant provisions of WBTR – 2005 will be modified accordingly.

This order will take immediate effect.


(Manoj Pant, IAS)
Principal Secretary to the
Government of West Bengal

ANNEXURE – A

List of banks allowing ATM/Debit Card or Net Banking facilities to pensioners/family pensioners for withdrawal of pension/family pension


- 1) Bank of Baroda
- 2) Central Bank of India
- 3) Indian Oversea Bank
- 4) UCO Bank
- 5) Union Bank of India.
- 6) State Bank of India
- 7) Indian Bank
- 8) Canara Bank
- 9) Punjab National Bank.

Copy forwarded for information and necessary action to:

1. Principal Accountant General (A&E), West Bengal, Treasury Buildings, 2, Government Place West, Kolkata – 700001.
2. Principal Accountant General (Audit), West Bengal, Treasury Buildings, 2, Government Place West, Kolkata – 700001.
3. Accountant General (Receipt Works & Local Bodies Audit), West Bengal, CGO Complex, 3rd MSO Building, 5th Floor, Block DF, Sector I, Salt Lake, Kolkata – 700064.
4. Additional Chief Secretary / Principal Secretary / Secretary, _____
_____ Department.
5. Special Secretary/Additional Secretary/Commissioner/Joint Secretary/Deputy Secretary, Finance Department.
6. Financial Advisor, _____ Department.
7. Director, _____
8. Director of Treasuries & Accounts, West Bengal, Mitra Building, 8, Lyons Range, 3rd Floor, Kolkata – 700001.
9. Pay & Accounts Officer, Kolkata Pay & Accounts Office-I, 81/2/2, Phears Lane, Kolkata – 700012.
10. Pay & Accounts Officer, Kolkata Pay & Accounts Office-II, P-1, Hyde Lane, Kolkata – 700073.
11. Pay & Accounts Officer, Kolkata Pay & Accounts Office-III, Suvanna, SGO Complex, Sector I, Salt Lake, Kolkata – 700064.
12. Commissioner, _____ Division, _____
13. District Magistrate / District Judge / Superintendent of Police, _____

14. Sub-Divisional Officer, _____
15. Treasury Officer, _____

16. Block Development Officer, _____
17. Group ____ / _____ Branch, Finance Department.
18. Sri Sumit Mitra, Network Administrator, Finance (Budget) Department. He is requested to upload copy of this order in the website of Finance Department.



Deputy Secretary to the
Government of West Bengal